COMPLAINT FORM

Pursuant to NRS 631.360, the Board is required upon receipt of a verified complaint in writing from any person setting forth facts which, if proven, would constitute grounds for initiating disciplinary action, investigate the actions of any person who practices dentistry or dental hygiene in the state of Nevada.

The Nevada State Board of Examiners does not investigate standard of care issues for dental treatment(s) that was performed five years ago or longer.

Complainant Name: __________________________________________

Address: __________________________________________
______________________________________________________
______________________________________________________

Phone Number: _________________________________________

Email address: _________________________________________

Dentist or Dental Hygienist Full Name: __________________________

Practice Address: _________________________________________
______________________________________________________
______________________________________________________

Phone Number: _________________________________________

Name of any subsequent treating dentist or second opinion dentist:
______________________________________________________

Note: The Board does not have jurisdiction over office personnel of a dental practice
What date(s) was the treatment in question performed?

Provide a detailed summary of the allegations. Please add additional sheets to explain the present situation:
If you have documents relevant to the allegations contained in your complaint, please attach copies of the documents with this complaint form.

**Note:** Do not complete the attached Verification Form until you are before a notary. Once the Verification Form is complete, return the Verification Form along with the Complaint Form.

**Note:** Please complete the Authorization to Release Records Form (this form does not need to be notarized) and return the Authorization to Release Records Form along with the Complaint Form.

Print Name: ________________________________

Signature: _________________________________

Date: ________________________________

Once the Nevada State Board of Dental Examiners has received the Complaint Form, Verification Form and the Authorization to Release Records Form, the Board will notice the complaint to the licensed dentist or dental hygienist. Thereafter, upon receipt of the written response and copy of the dental records filed by the dentist or dental hygienist, the investigative file will be assigned to an investigator to investigate the allegations contained in your complaint.

Please be advised, the General Counsel for the Board is the attorney for the Board Members and Staff, the General Counsel does not represent you or the licensee being investigated. For complaints or claims of malpractice by filing this complaint this does not toll the statute of limitation period required for filing a complaint or claim of malpractice.

Mail or Fax the completed Complaint Form, Verification Form and Authorization of Release of Records Form to:

**Nevada State Board of Dental Examiners**
2651 N Green Valley Pkwy, Ste 104
Henderson, Nevada 89014
Fax No: 702.486.7046
VERIFICATION OF COMPLAINT

STATE OF _____________
COUNTY OF _____________

Regarding the complaint submitted to the Nevada State Board of Dental Examiners against _____________
______________________________, ______________________________________, first duly sworn, deposes and says:

(Dentist(s)/Hygienist(s) Name(s)) (Complainant’s Name)

1) That he/she is the Complainant in the aforementioned action;

2) That he/she has read the foregoing statements/complaint to which this verification applies and knows the contents
thereof;

3) That the same is true and correct to his/her own knowledge and belief;

4) That if called upon to testify regarding the statements made in the attached complainant’s complaint, he/she could
   do so competently;

5) That he/she will keep and maintain confidential the Dentist’s and/or Dental Hygienist’s answer/response to the
   complainant’s complaint and will not use any documents and/or information, if any, received from the Board
   regarding Dentist’s and/or Dental Hygienist’s answer/response to the complainant’s complaint in any civil action
   or lawsuit (this includes, but is not limited to disclosing, seeking to have admitted into evidence, or producing in
   discovery, providing to expert witnesses, etc.);

6) That he/she understands that the investigation into his/her complaint, including the complaint itself, is
   confidential;

7) That he/she will keep and maintain the confidentiality of the complaint and any documents and information, if
   any, received from the Board regarding the Board’s investigation into his/her complaint, and will instruct his/her
   agents and representatives to also maintain said confidentiality;

8) That he/she understands and agrees that complainant’s or his/her representative or agent’s public dissemination
   or other failure to maintain the confidentiality of the complaint and/or any documents received concerning the
   investigation into the complaint may result in the dismissal of complainant’s complaint.

Subscribed and Sworn before me on this the _____________ day of _____________, 20___

____________________________________
Signature of Complainant

____________________________________
Address

____________________________________
City, State, Zip

____________________________________
Telephone Number

____________________________________
Notary Public in and for said State and County
AUTHORIZATION FOR USE/DISCLOSURE OF PROTECTED HEALTH INFORMATION

To Whom It May Concern:

I, ________________________, do hereby authorize and direct you to furnish to the NEVADA STATE BOARD OF DENTAL EXAMINERS, any and all medical and/or dental records pertaining to me, for any and all dates of treatment, including but not limited to:

Any and all medical and dental records; consultation reports; records of treatment; office notes; treatment plans; dentists' notes; clinical notes; hygienists' notes; periodontal charts; informed consents; medication agreements; prescription information; intake forms; histories; diagnoses; prognoses; documentation of telephonic discussions and/or messages; correspondence; consultation reports; referrals; lab reports; drawings or sketches (computer generated, hand-drawn or other); risk assessments; hospital records; test results and reports; information pertaining to drug and/or alcohol treatment; all x-ray films and reports; MRI scans and reports; CT scans and reports; any and all diagnostic imaging films, tests and their associated reports taken by you or contained in your files; any and all bills, invoices, ledgers and statements reflecting all charges and payment history including benefit payments and/or patient payments, patient co-payments or deductibles, adjustments, write-offs or discounts; any liens filed including amount of lien; any charges turned over to collection/collection agency, including amount and name of collection agency; any and all documents contained in the patient's electronic or paper chart.

I authorize the NEVADA STATE BOARD OF DENTAL EXAMINERS to obtain the above records on my behalf. I authorize the NEVADA STATE BOARD OF DENTAL EXAMINERS to use the above records in any investigation and/or public hearing conducted by the NEVADA STATE BOARD OF DENTAL EXAMINERS, its attorney or any agent, representative, investigator or expert thereof. This release authorizes the NEVADA STATE BOARD OF DENTAL EXAMINERS its attorney or any representative, agent, investigator or expert thereof to see or copy or utilize the above records regarding the patient's condition, treatment and any and all information or opinions pertaining thereto.

I understand that I may revoke this authorization to the extent allowed by law but understand prior to the provider's receipt of a revocation, the provider is not prohibited from the release of information in reliance on my original authorization. I understand that once my health information is released pursuant to this authorization, the NEVADA STATE BOARD OF DENTAL EXAMINERS may re-disclose it as required or necessary pursuant to Federal or State law.

A copy of this authorization is as valid as an original and shall have the same force and effect as the original.

Dated this ______ day of _______________________, 20_____

________________________________________
Signature of Patient or Authorized Representative/Guardian

_____________________________________
Date of Birth

_____________________________________
Address

_____________________________________
Phone number