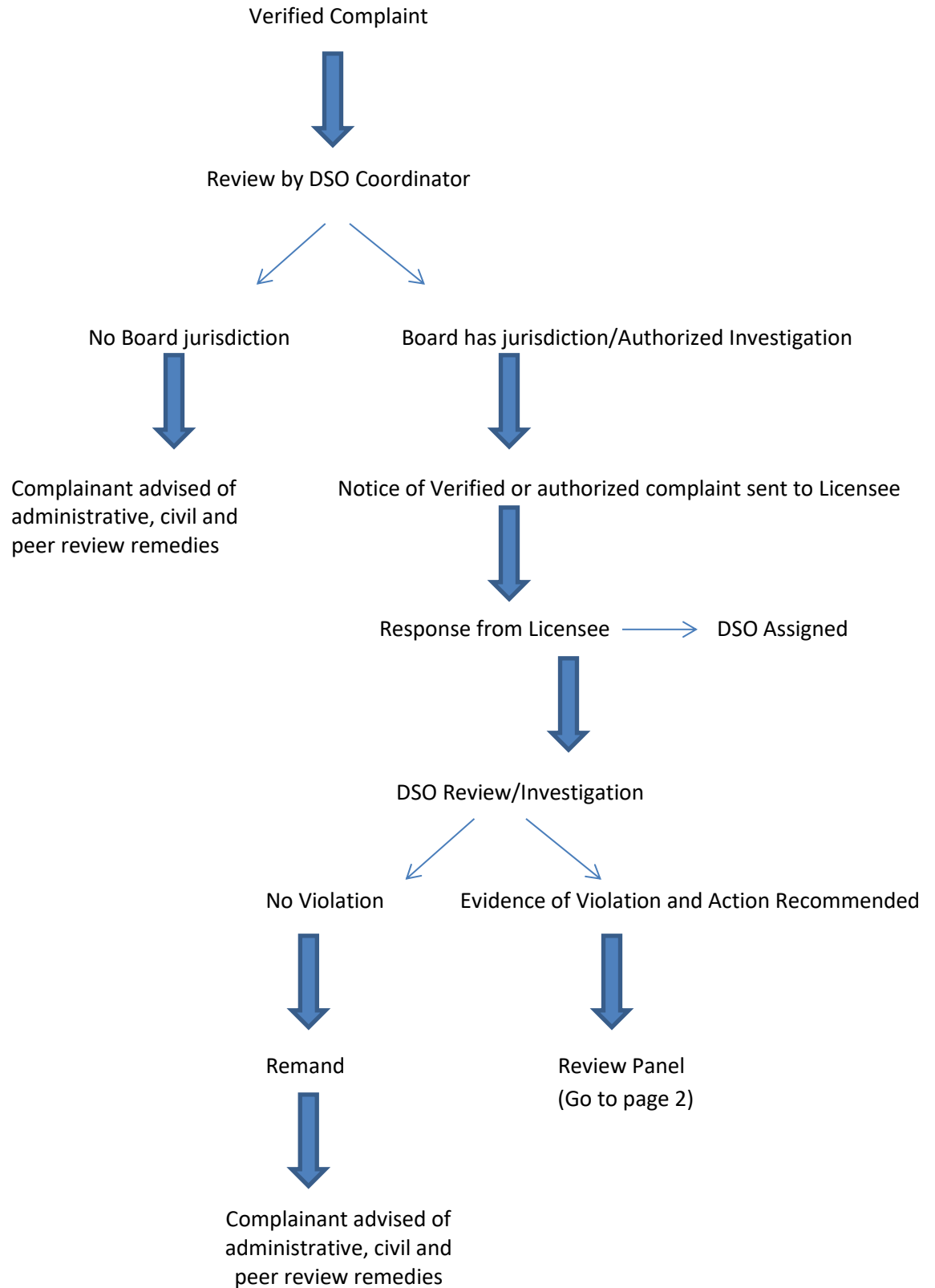


# Complaint, Investigation & Disciplinary Flow Chart

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# Complaint, Investigation & Disciplinary Flow Chart

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Review Panel

No preponderance of evidence of violation

Preponderance of evidence to support DSO Findings and Recommendations

Preponderance of evidence to support DSO Findings but DSO Recommendations not supported

Remand

Return to DSO

Review Panel submits its proposed Recommendations to DSO for review and consideration

Complainant advised of administrative, civil and peer review remedies

Licensee agrees to Corrective Action Non-Disciplinary Stipulation Or Disciplinary Stipulation

Informal Hearing

Approved by Board

Not approved by Board

DSO Findings and Recommendations

Stipulation goes into effect Immediately

Return to DSO for further negotiation or Informal hearing

Licensee agrees

Matter not resolved

Approved by Board

Not approved

Complaint filed with Board

Findings and Recommendations go into effect

Full Board Hearing

Board Decision